

## Actions taken in supervising financial market participants



## Information for consumers

- What do residents say about consumer credits? [More](#)
- What you should know about 2nd pillar pensions [More](#)
- What do residents know about housing loans? [More](#)

## Information for financial market participants

- Recommendations to insurance market participants on online services [More](#)
- European Sustainability Reporting Standards - public consultation [More](#)
- On professional indemnity insurance conditions when providing AIS/PIS [More](#)
- Bank of Lithuania's advice on insurance product supervision and management [More](#)
- Bank of Lithuania promotes capital market development [More](#)

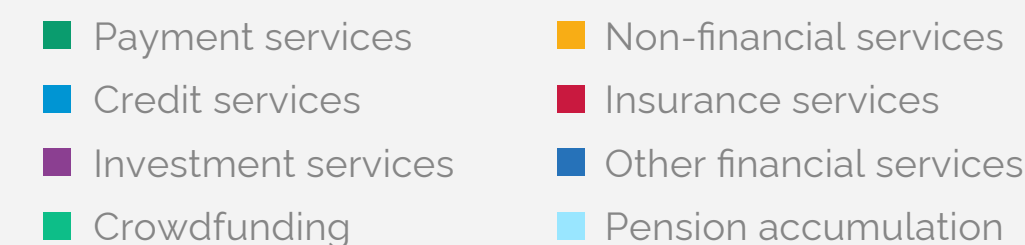
## Reviews

- Review of the Activities EMIs and Pls, Q1 2022
- Review of the Activities of EMIs and Pls, 2021



**607** complaints and requests received

### By type of services



[How to file a complaint with the Bank of Lithuania](#)

## 18 market newcomers



### Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts

### Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning inspections is [consumer complaints](#)

### For more,

see the [Personal Finance Guide](#)