# Review of financial services and market supervision: Q1 2022 milestones



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# Actions taken in supervising financial market participants

inspections

thematic reviews

documentary examinations

enforcement measures

blocked websites websites included in the list of illegal websites

meetings with financial market participants

practice improvement

### Information for consumers

Financial institutions as a firewall against fraudsters

More

Filing a complaint about the activities of a financial service provider More

# Information for financial market participants

Changes in regulation of crowdfunding platform operators

### More

Guidelines on Article 25 of the AIFM Directive

### More

Information for issuers on accounting and disclosure of regulated information

More

**Guidelines on marketing** communications by collective investment undertakings

### More

**Expectations of electronic** money and payment institutions

### More

Guidelines on the granting of real estate related credit

### More



**Analysis of** Lithuanian pension in bonds

Analysis of the implementation of the reliability requirements of the internal control and management system of EMIs and Pls

**Analysis of the** adequacy of the assurance of the internal audit **function of EMIs** and PIs

**Analysis of client** funds safekeeping agreements concluded by **EMIs and PIs with** credit institutions

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## By type of services

Payment services Credit services

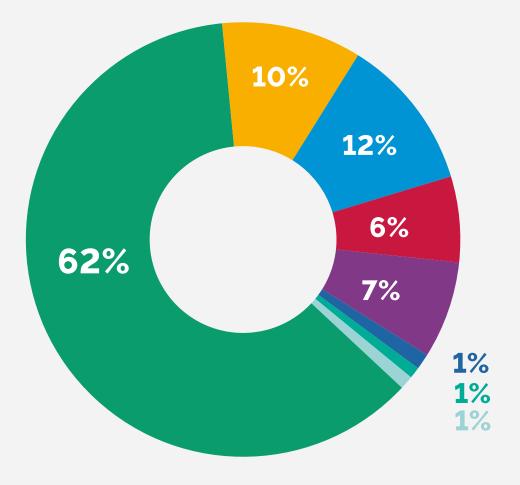
Investment services

Crowdfunding

# complaints and requests received

Non-financial services Insurance services

> Other financial services Pension accumulation



# 17 market newcomers

+1	Financial brokerage firm		urance mpany	+1	Crowdfunding platform operator
+1	Management company	+1 Ins	urance brokerage n	+2	Consumer credit providers
+1	Payment insitution	+2 Ele	ectronic money titutions	+7	Collective investment undertakings

### Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts

### **Our actions**

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning inspections is consumer complaints

# For more,

see the Personal Finance Guide