

Actions taken in supervising financial market participants

2 inspections

2 thematic reviews

7 enforcement measures

3 blocked websites

7 websites included in the list of illegal websites

86 meetings with financial market participants

112 practice improvement notices

Information for consumers

Why it is necessary to compare the offers of different unit-linked life insurance insurers

[More](#)

What is there to know about the unit-linked life insurance contract report?

[More](#)

How to identify scammers?

[More](#)

The Bank of Lithuania warns of increased financial scams

[More](#)

What is there to know about mandatory third party liability insurance

[More](#)

Information for clients on KYC

[More](#)

Information for financial market participants

The Bank of Lithuania will follow ESMA guidelines on suitability requirements and remuneration requirements under MiFID II

[More](#)

Activities of selected agents and e-money distributors are the responsibility of the financial institution

[More](#)

The Bank of Lithuania's Letter on the enhancement of operational management, internal control and compliance culture of EMIs and PIs

[More](#)

Updated section on the Bank of Lithuania website: Recommendations on the operational requirements and governance of EMIs and PIs

[More](#)

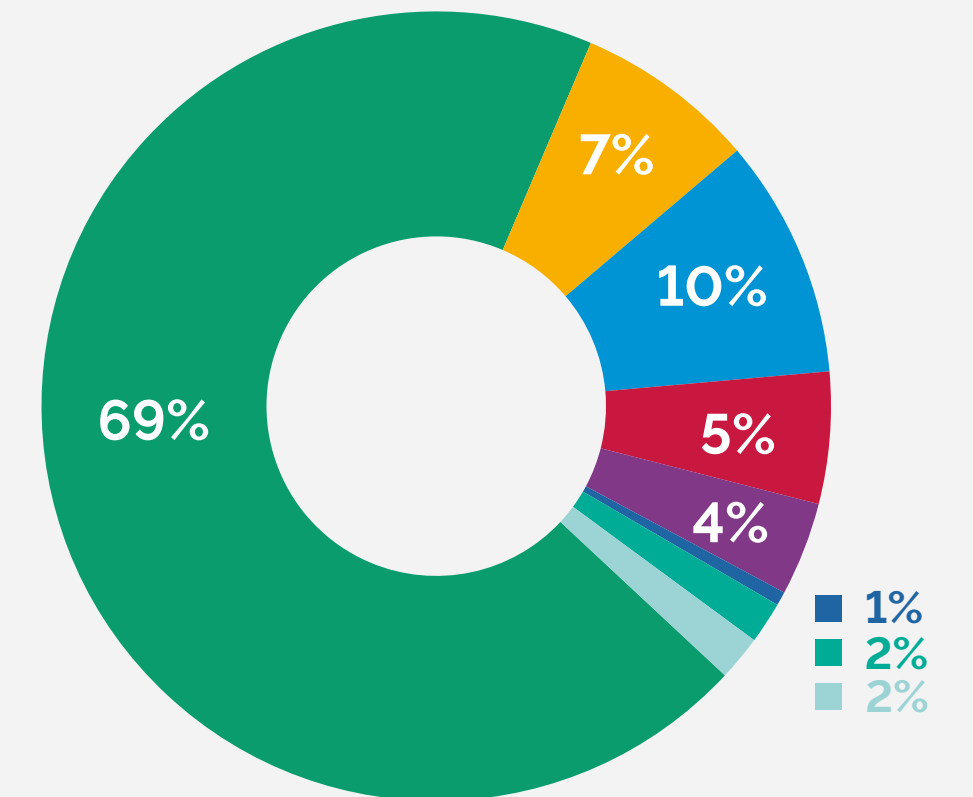
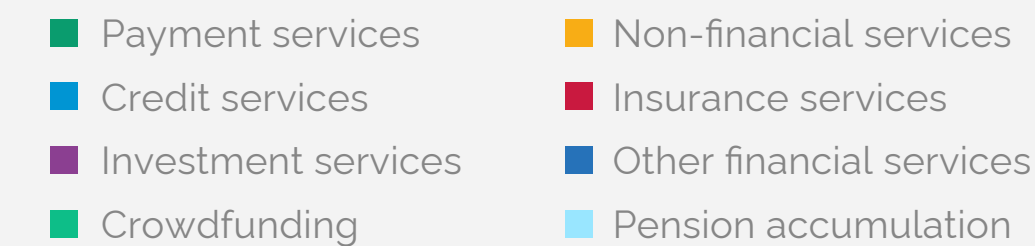


Review of the Activities of EMIs and PIs, Q1 2023



704 complaints and requests received

By type of services



[How to file a complaint with the Bank of Lithuania](#)

10 market newcomers

+6 CIUs for informed investors

+1 collective investment undertaking

+1 peer-to-peer lending platform operator

+1 payment institution

+1 dependent intermediary

Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts

Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of [the sources for planning inspections is consumer complaints](#)

For more,

see the information provided by the Bank of Lithuania on [financial literacy](#)