

## Actions taken in supervising financial market participants



### Information for consumers

Financial institutions as a firewall against fraudsters

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Filing a complaint about the activities of a financial service provider

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### Information for financial market participants

Changes in regulation of crowdfunding platform operators

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Guidelines on marketing communications by collective investment undertakings

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Guidelines on Article 25 of the AIFM Directive

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Expectations of electronic money and payment institutions

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Information for issuers on accounting and disclosure of regulated information

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Guidelines on the granting of real estate related credit

[More](#)

### Reviews

2nd and 3rd pillar pension funds in Lithuania

Collective investment subjects

Crowdfunding platform operators

Electronic money and payment institutions

Consumer credit providers

Capital market

### Analyses

Analysis of Lithuanian pension funds' investments in bonds

Analysis of the adequacy of the assurance of the internal audit function of EMIs and PIs

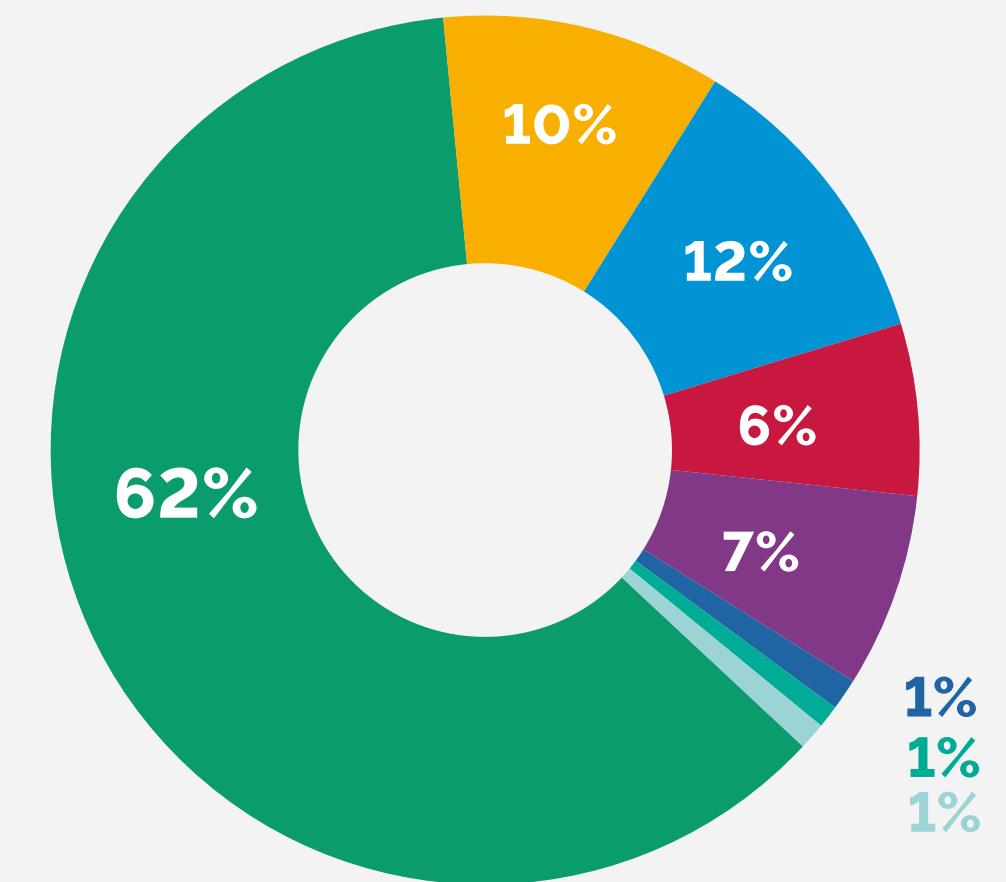
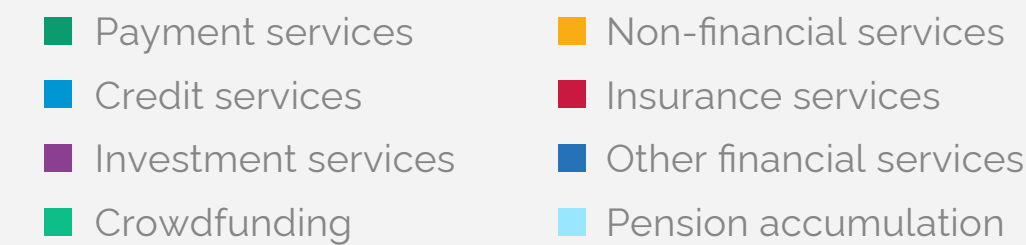
Analysis of the implementation of the reliability requirements of the internal control and management system of EMIs and PIs

Analysis of client funds safekeeping agreements concluded by EMIs and PIs with credit institutions



**595** complaints and requests received

### By type of services



### 17 market newcomers



### Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts

### Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning inspections is [consumer complaints](#)

### For more,

see the [Personal Finance Guide](#)