

Actions taken in supervising financial market participants



Information for consumers

Insurers took note of the Bank of Lithuania's recommendations on a replacement car

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Warning to users regarding crypto-asset service providers

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All unit-linked insurance fees in a summary by the Bank of Lithuania

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With the increase in fraud, citizens are urged not to share their online banking data with anyone

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Information for financial market participants

Companies providing investment services have to assess what is best for the client

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LB position on the authorisation of a spouse to enter into securities transactions

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Reviews of relevant financial market sectors for H1 2021

* Crowdfunding platform operators

* Collective investment undertakings

* Second pillar pension funds

* Third pillar pension funds

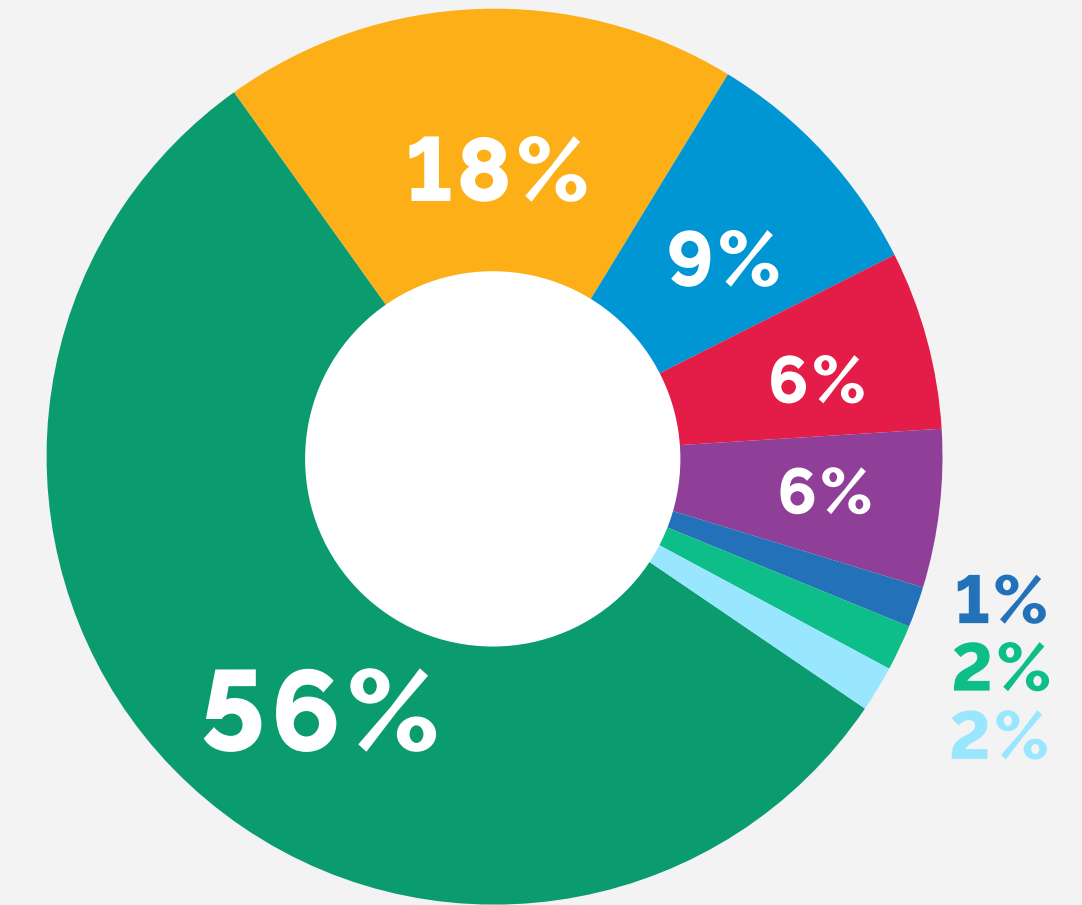
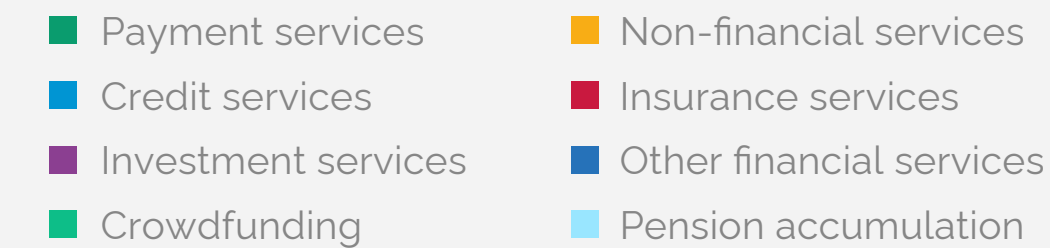
* Electronic money and payment institutions

* Consumer credit providers

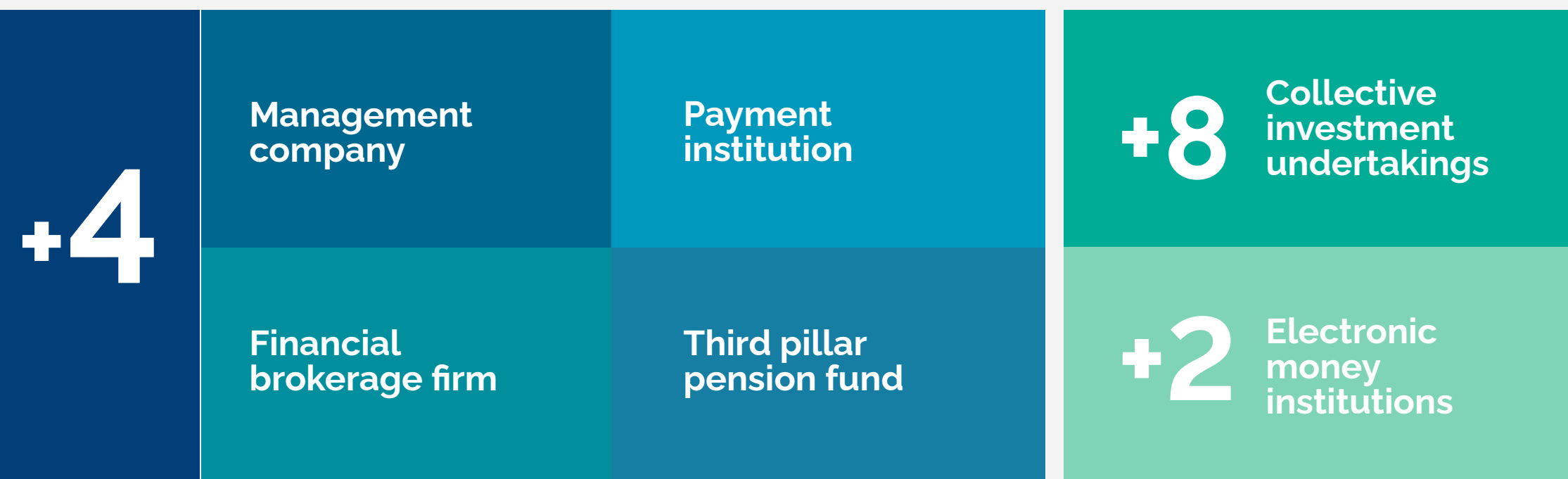


543 complaints and requests received

By type of services



14 market newcomers



Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts.

Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning inspections is consumer complaints.

For more, see the

[Personal Finance Guide](#)