

Financial services and market supervision: Q2 2021 milestones



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Actions taken in supervising financial market participants



Information for consumers

What is mortgage refinancing?

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Home insurance: key points

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Safety of online banking data

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Growing number of investors

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Podcast

Investment fraud: how not to lose your money?

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Key points for financial market participants

Dear CEO letter to FinTech companies

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Financial service providers must recognise fraud and apply measures to prevent it

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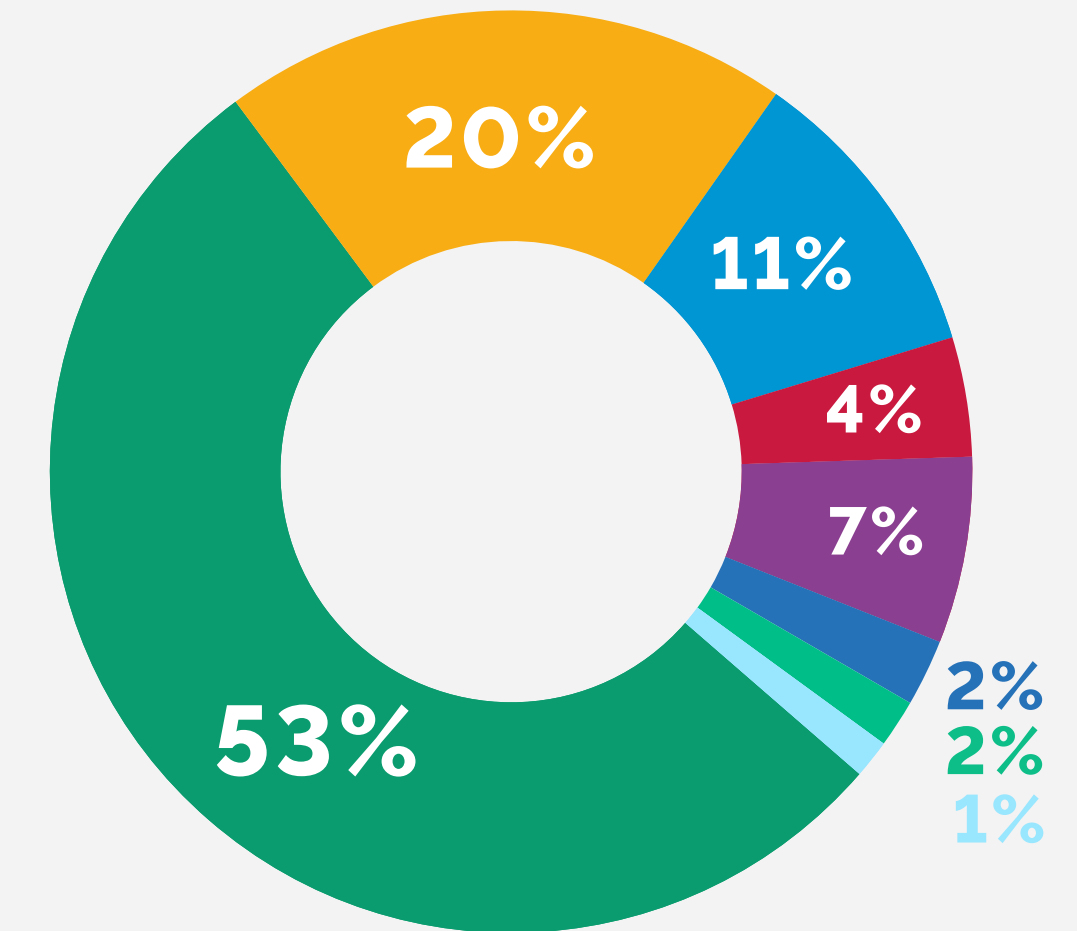
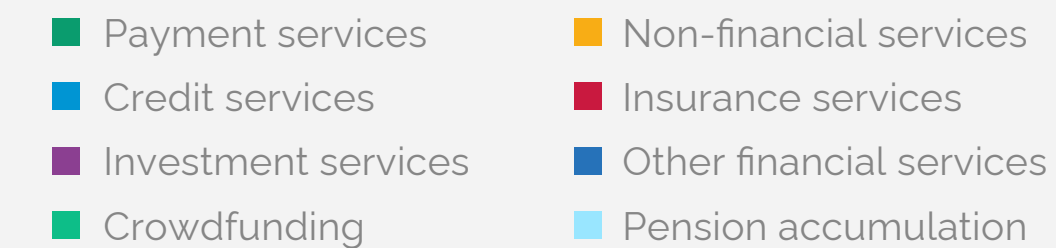
In case you lose your electronic money or payment institution licence

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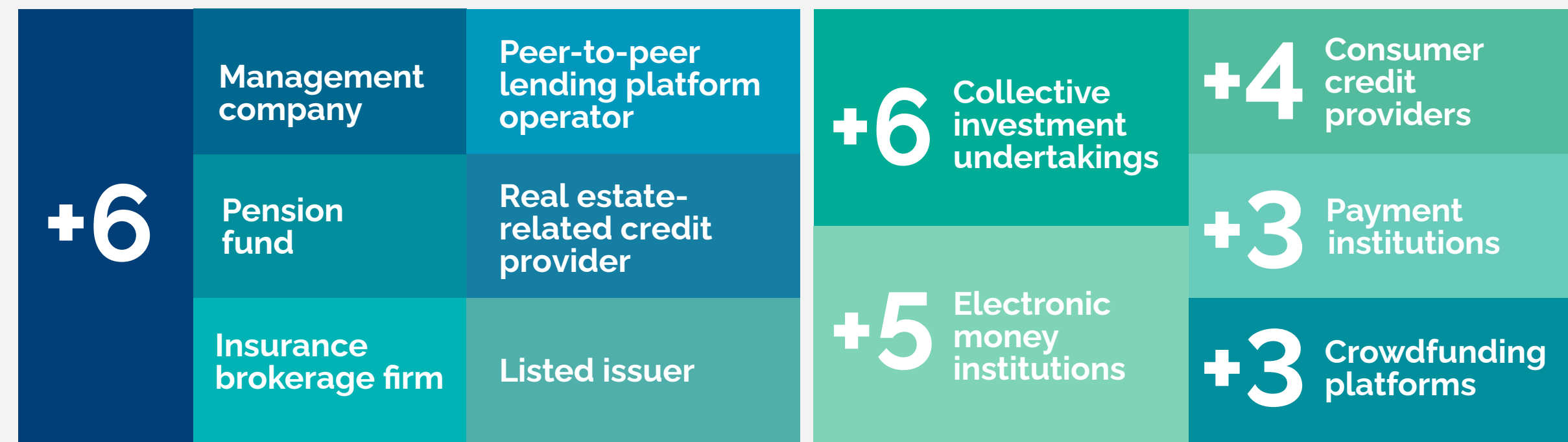


597 complaints and requests received

By type of services



27 market newcomers



Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts.

Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning inspections is consumer complaints.

For more,

see the [Personal Finance Guide](#).