

Actions taken in supervising financial market participants



Information for consumers

STOP: consumer credits More	Fake websites More
Steps in case a financial institution requests to provide additional information More	Scam emails More

Podcast

“GameStop History and Information for New Investors” [More](#)

For businesses

Workshop “Financing Alternatives for Businesses: Opportunities of Stock Exchanges” [More](#)

Key points for financial market participants

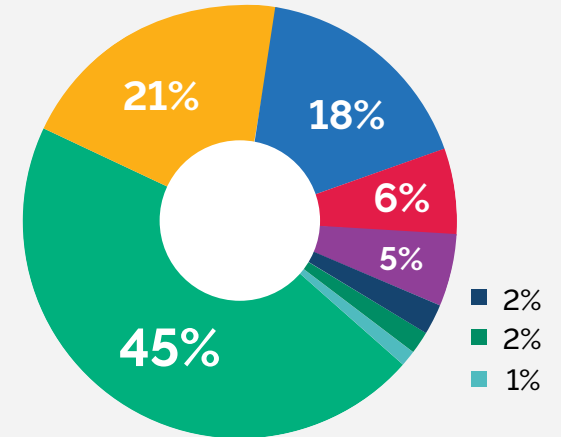
Guidelines on Provision of Payment Services More	Guidelines on Management of Collective Investment Undertakings More	Recommendations on the amount of disposable income remaining to borrowers More	Recommendation not to create unjustified obstacles for financial service consumers More
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633 complaints and requests received

By type of services

- Payment services
- Credit services
- Investment services
- Non-financial services
- Insurance services
- Other financial services



17 market newcomers



Our target

Fair, proper and professional provision of services in line with consumer interests and legal acts

Our actions

We focus on the highest risks and plan supervisory measures accordingly. One of the sources for planning [inspections](#) is consumer complaints

More information

See the [Personal Finance Guide](#)